

# PORT INFORMATION - VENICE (PORT OF CHIOGGIA), ITALY

For any day of travel concerns you may have, please contact:

LOCATION	CONTACT TYPE	TELEPHONE		
Day of travel: flight disruption, trip interruption				
North America:	Azamara Customer Service	+1 (855) 292-6272		
UK:	Azamara Customer Service	+44 (344) 4934016		
Australia:	Azamara Customer Service	+61 (1800) 960810		
New Zealand:	Azamara Customer Service	+64 (80) 0433505		
Germany:	Azamara Customer Service	+49 8001817773		
Denmark/Norway/Sweden:	Azamara Customer Service	+45 80820997		
Day of travel: embarkation inquiries or Azamara transfer services				
Trumpy Tours:	Local Meet & Greet	et +39 347 3472449		
Azamara Air Department	Flight information for	+1 (954) 687 1074		
	flights booked through			
	Azamara			

PORT INFO: Port of Chioggia

• ADDRESS: Via Isola Saloni, 30015 Chioggia VE

• **PHONE**: +39 041 491199

• WEBSITE: https://www.chioggiaterminalcrociere.it/

Due to new security regulations, all check-in luggage must be labeled with your full name, cabin number, and ship/sail date prior to arrival. Failure to have this information ready upon arrival may result in delays.

# **PIER LONG TERM PARKING:**

Not available

**AIRPORT:** Venice Airport

• ADDRESS: Viale Galileo Galilei, 30,30173 Venezia (VE)

**AZAMARA AIR/SEA PARAMETERS:** To purchase our transfers, your flights must meet our specific arrival and departure parameters. You must provide flight details at the time of purchase. Please note that any flights booked outside these parameters will result in forfeiting the transfer.

Turn Port	Airport	Latest Arrival	Earliest Departure
Venice / Chioggia / Fusina	VCE	2:00 PM	12:00 PM

## **TRANSFERS:**

 To purchase any of our transfers please contact AZAMARA at <a href="https://www.azamara.com/about-azamara/contact-us">https://www.azamara.com/about-azamara/contact-us</a>

# CITY PICKUP TRONCHETTO LAST PEOPLE MOVER STATION (FOR GUEST WHO HAVE PURCHASED THIS TRANSFER):

 Guests will be met by escort no later than 12:00 PM, 12:30 PM and 1:30 PM. Pickup times are subject to change.



## **NEW VENICE ENTRY FEE:**

#### **Transit Day**

- Azamara will cover the Venice Access Fee on your transit day
- This requirement is valid only on transit days and applies to visits between 8:30 AM and 4:00 PM.
- **Coverage**: All areas of Venice's historic center, including San Marco, Cannaregio, Castello, Dorsoduro, San Polo, and Santa Croce.

#### **Turnaround Day**

• Guests wishing to visit Venice on embarkation day must obtain an individual access pass.

## **How to Obtain Additional Access Passes:**

- Website: veneziaunica.it
- Mobile App: Venezia Unica (available for download)
- WhatsApp Payment: Use the provided QR code
  - o €5.00 when purchased 4 or more days in advance
  - o €10.00 when purchased within 3 days of the visit

## **Pre/Post Cruise Stays**

- Azamara will **not cover** the access fee for guests staying in Venice before or after the cruise, as this fee is already included in the **Venice Municipality tourist tax** when staying at a local hotel.
- **Note**: Even if exempt from paying the access fee, guests are still **required to register** on the Venice Municipality website to receive an **exemption QR code**.

## **Exemptions**

With the Exception of the categories born and residents in the Municipality of Venice:

- Children under the age of 14
- Disability Card holders and their accompanying caregivers
- Members of the Armed Forces and the Police

People who fall into the Exempt category must compulsorily register without having to proceed with the payment.

<u>USEFUL INFORMATION</u>: To stay informed about the cruise details and requirements please ensure to review the information available on our website links

- **TRAVEL ALERTS & UPDATES:** Boarding, Documentation & Itinerary Updates <a href="https://www.azamara.com/booked-guests/before-you-board/travel-alerts">https://www.azamara.com/booked-guests/before-you-board/travel-alerts</a>
- **TRAVEL DOCUMENTS:** Passport, Visas & Vaccination requirements https://www.azamara.com/booked-guests/before-you-board/travel-documents