



### PORT INFORMATION - LISBON, PORTUGAL

For any day of travel concerns you may have, please contact:

| LOCATION   | CONTACT TYPE  | TELEPHONE         |
|--|---|-------------------|
| <b>Day of travel: flight disruption, trip interruption</b>               |   |                   |
| <b>North America:</b>  | Azamara Customer Service                              | +1 (855) 292-6272 |
| <b>UK:</b>   | Azamara Customer Service                              | +44 (344) 4934016 |
| <b>Australia:</b>  | Azamara Customer Service                              | +61 (1800) 960810 |
| <b>New Zealand:</b>  | Azamara Customer Service                              | +64 (800) 433505  |
| <b>Germany:</b>  | Azamara Customer Service                              | +49 8001817773    |
| <b>Denmark/Norway/Sweden:</b>  | Azamara Customer Service                              | +45 80820997      |
| <b>Day of travel: embarkation inquiries or Azamara transfer services</b> |   |                   |
| <b>Intercruises:</b>   | Local Meet & Greet                                    | +351 910105926    |
| <b>Azamara Air Department:</b>   | Flight information for flights booked through Azamara | +1 (954) 687 1074 |


### PORT INFO:

Dear Guests, on June 1, 2025, there will be a double ship day in Lisbon. Please kindly check the terminal address you should go to according to your ship.

| Ship           | Terminal                       | Address   |
|----------------|--------------------------------|---|
| <b>Onward</b>  | Santa Apolónia Cruise Terminal | Av. Infante Dom Henrique Armazem B, Loja 8. 1900-264 Lisboa, Portugal |
| <b>Journey</b> | Lisbon Cruise Port             | Av. Infante Dom Henrique, 1100-651, Lisboa, Portugal                  |

- **PHONE:** +351 21 049 7940
- **EMAIL:** [info@lisboncruiseport.pt](mailto:info@lisboncruiseport.pt)
- **WEBSITE:** <https://www.portodelisboa.pt/en/terminal-de-cruzeiros-de-lisboa>

The port of Lisbon requires all embarking guests to provide passport information before the sailing date. If by the sailing date, the passport information is not in our guest manifest, the access to the terminal will be denied until it is processed on the day of sailing. The process can take up to 2 hours or longer. The video below and the link will help you with adding passport information to your reservation.

- Video on how to add passport info through the Manage My Booking link:   
[Passport Info.mp4](#)
- To enter your passport details, use this link to [Manage My Booking](#).

#### **AIRPORT:**

- **ADDRESS:** Alameda das Comunidades Portuguesas, 1700-111 Lisboa, Portugal

**USEFUL INFORMATION:** To stay informed about the cruise details and requirements please ensure to review the information available on our website links

- **TRAVEL ALERTS & UPDATES:** Boarding, Documentation & Itinerary Updates  
<https://www.azamara.com/booked-guests/before-you-board/travel-alerts>
- **TRAVEL DOCUMENTS:** Passport, Visas & Vaccination requirements  
<https://www.azamara.com/booked-guests/before-you-board/travel-documents>

**AZAMARA AIR/SEA PARAMETERS:** To purchase our transfers, your flights must meet our specific arrival and departure parameters. You must provide flight details at the time of purchase. Please note that any flights booked outside these parameters will result in forfeiting the transfer.

| <b>Turn Port</b> | <b>Airport</b> | <b>Latest Arrival</b> | <b>Earliest Departure</b> |
|------------------|----------------|-----------------------|---------------------------|
| Lisbon           | LIS            | 2:00 PM               | 11:00 AM                  |

#### **TRANSFERS :**

- To purchase any of our transfers please contact AZAMARA at  
<https://www.azamara.com/about-azamara/contact-us>