



April 2026

Please read this carefully and keep it with your travel documents.

EU Entry/Exit System (EES): What You Need to Know

The EU has introduced a new digital border system called the Entry/Exit System (EES). It has been in place since October 2025 and is fully enforced from 10 April 2026 at all Schengen Area borders.

EES replaces passport stamps with a digital record.

Who this applies to:

- Travelers from non-EU countries (including the UK, USA, Canada, Australia, and New Zealand)
- Guests whose cruise includes a stop at a Schengen port

No pre-application is required. Registration takes place automatically at the border.

What to Expect at the Border (First Entry Only)

- Your passport will be scanned
- A photo of your face will be taken
- Fingerprints from four fingers will be recorded

This process typically takes a few minutes and is only required once.

Your biometric data will be securely stored for three years. During that time, future entries into the Schengen Area will be faster and require only a quick scan.

Children under 12:

- Photo required
- Fingerprints not required

Does This Apply to You?

You are affected if:

- You hold a non-EU passport, **and**
- Your cruise includes a Schengen port

You are not affected if:

- You hold an EU or Schengen passport, **or**
- Your entire cruise begins and ends outside the Schengen Area without embarking or disembarking at a European port

If you are unsure, please visit <https://www.azamara.com/contact-us> for your local Azamara Cruises call center number or contact your Travel Advisor.

What to Bring with You

Please ensure you travel with:

- **A valid, machine-readable passport in good condition**
 - Passports that are damaged, worn, or have a torn data page may be rejected
 - If your passport is damaged, we strongly recommend renewing it before your cruise
- **Your cruise booking confirmation or itinerary**
 - Border officials may ask about your travel plans
- **An individual passport for every traveler**
 - Including infants and children
 - Family or group passports are not accepted

Plan Ahead: Allow Extra Time

Border processing times have increased due to the introduction of EES.

- **If traveling by air:**
 - Arrive at least **2–3 hours before departure**
 - Allow additional time during peak travel periods

- **At the cruise terminal:**
 - Our team will guide you through the process
 - You will be briefed before any port where EES applies
 - Shore excursion timings have been adjusted accordingly

UK Electronic Travel Authorization (ETA)

If your cruise includes a call at a United Kingdom port (including Gibraltar), please note that the UK operates a separate border system.

The UK Electronic Travel Authorization (ETA) has been **mandatory since 25 February 2026**.

Important: You will not be permitted to board any transport to the UK without a valid ETA.

Who needs an ETA:

- Travelers from visa-exempt countries (including EU, US, Canadian, and Australian passport holders)

Who does not need an ETA:

- British and Irish citizens

How to Apply for a UK ETA

- Apply using the official UK ETA app (Apple App Store or Google Play), or at [gov.uk/eta](https://www.gov.uk/eta)
- Cost: **£20 per person** (including children and infants)
- Most applications are approved within minutes; allow up to **3 working days**

Key details:

- Valid for **2 years** or until your passport expires (whichever comes first)
- Linked digitally to your passport
- You must apply using the same passport you will travel with
- If you renew or change your passport, you must apply again

Action Required Before You Travel

To ensure a smooth journey, please complete the following before your cruise:

- **Check your passport**
 - Ensure it is valid, undamaged, and machine-readable
 - Confirm every traveler has their own passport
- **Apply for a UK ETA (if your cruise includes the UK)**
 - Apply in advance and allow up to 3 working days
 - You will not be allowed to travel without it
- **Be prepared for EU border registration (if applicable)**
 - No action needed in advance
 - Be ready for photo and fingerprint capture on arrival
- **Bring your travel documents**
 - Carry your cruise booking confirmation or itinerary
- **Allow extra time for travel**
 - Arrive early at airports and follow guidance at cruise terminals

Should you have any questions or need guidance please visit <https://www.azamara.com/contact-us> for your local Azamara Cruises call center number or contact your Travel Advisor.