







# Guest Special Needs Form

Guest's Name: \_\_\_\_\_

Reservation ID: \_\_\_\_\_

## Low Vision / Blind

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- Large Print menus and daily activity planners       Blind       Low Vision

## Service Dog

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- Bringing a service dog       Prefer sod if available

**Policies:** Guests are responsible for obtaining required permits for service dogs to depart the ship in non-U.S. ports. A copy of these permits must be carried with you onboard the ship. A 4 foot by 4 foot relief area with cypress mulch will be provided. Sod for cruises from the U.S. can be provided if ordered in advance – please specify above.

## Hard of Hearing / Deaf

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- Sign language interpreting services       TTY (teletypewriter) in stateroom       Stateroom visual-tactile alert  
 ASL (American Sign Language)      (and hotel room in U.S. only)      system for door knocking, smoke  
 Tactile       Assistive Listening Device      detector and telephone ringing

**Policies:** Requests for sign language interpreting services should be made at time of booking, but no later than 60 days prior to sailing. Please note requests are subject to availability of interpreters. Sign language interpreting services are provided on cruises to and from the U.S. and Canada, however SSP (Support Service Provider) services are not provided

## Medication

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- Refrigerator in your stateroom       Sharp's Container for syringe disposal

## Oxygen

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- Bringing oxygen onboard       Oxygen delivered by an outside vendor

Vendor Name / Phone Number / Fax Number \_\_\_\_\_

## Sleep Apnea

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- Bringing a CPAP or BIPAP machine (distilled water<sup>1</sup> and extension cord will be provided)

## Dialysis

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- Require *Peritoneal Dialysis*. Supplies delivered by an outside vendor.

Vendor Name / Phone Number / Fax Number \_\_\_\_\_

**Note:** If you require hemo-dialysis, please contact our Access Department for assistance.

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<sup>1</sup> Charges for distilled water may apply for Cruisetours outside the U.S.

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### Medical Related Dietary Requests

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- Regular Soy Milk                       Regular Lactose-free Milk                       Vanilla Ensure® Qty \_\_\_\_ cans (8-fl oz)

### Pregnant Guests

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- I am \_\_\_\_ weeks pregnant

**Policy:** Pregnant guests must be under 24 weeks. See [www.AzamaraClubCruises.com/PregnancyPolicy](http://www.AzamaraClubCruises.com/PregnancyPolicy)

### Infants

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- I have an infant that is \_\_\_\_ months old

**Policy:** Infants must be at least 6 months old on most cruises (12 months on select cruises). For more information, see [www.AzamaraClubCruises.com/AgePolicy](http://www.AzamaraClubCruises.com/AgePolicy)

### Other Disability Related Needs including Allergies (food and non-food related)

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Please note we are unable to guarantee an allergy-free environment, however we can make reasonable accommodation(s) for your allergies. **Not all disability and dietary requests may be able to be accommodated.**

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Please contact our Access Department if you have any questions. Thank you and we look forward to welcoming you onboard!

**azamarabookingsupportapac@azamara.com**

**(866) 592-7225 or (954) 628-9708**

Monday – Friday 8 AM to 8 PM (AEST)

Sat: 10am to 4pm (AEST)

Sun: 10am to 2pm (AEST)

**IMPORTANT NOTE FOR CRUISETOURS GUESTS** – Europe, Canada and all Exotic Cruisetours are not wheelchair accessible. Therefore, we will not be able to accommodate guests that are full-time wheelchair users. If guests, who utilise a wheelchair, can climb several steps to get into the motor coaches and can maneuver in a regular hotel room (as opposed to wheelchair accessible rooms), they may be accommodated. Parts of these Cruisetours may require extended periods of walking over uneven surfaces and/or steep terrain, as well as extended periods of standing and steps. If you have questions regarding Cruisetour accessibility in relation to your specific needs, please contact our Access Department.