

## **AZAMARA CRUISE/CRUISETOUR TICKET CONTRACT**

The transportation of guests and baggage on Azamara vessels and to and from Land Tours is provided by Azamara through our third party tour operator and is governed by the terms and conditions printed on Azamara's Cruise/Cruisetour Ticket Contract ("Ticket Contract") which are hereby incorporated for reference. These terms are not intended to replace the Ticket Contract and should only be used as a supplement. The Ticket Contract will be included with your travel documents, is available upon request, or can be accessed through our website at Azamara.com. The Ticket Contract contains important information regarding cancellations, itineraries, Azamara's liability, health and immigration requirements, and other relevant terms and conditions. The terms and conditions of the Ticket Contract will apply to persons who have booked a cruise or Alaska Cruisetour regardless of whether they have embarked on the vessel. Please read your Ticket Contract carefully. To the extent that any of the information in these Alaska Cruisetour Terms & Conditions conflicts with the terms of the Ticket Contract, the terms and conditions contained in the Ticket Contract shall control.

## **ALASKA CRUISE TOUR RATES**

Land Tours can only be purchased in combination with an Azamara Alaska cruise. The price for the Alaska Cruisetour (cruise + land) will be the total price for both together. Triple occupancy is not available. Prices shown on Azamara.com are in U.S. dollars and are subject to change without notice. Adjustments for currency and/or fuel fluctuations may apply. Optional tours/activities, excess baggage charges, drinks, beverages, and meals not included in the Land Tour are additional costs to the guest.

The cruise portion of Cruisetour bookings is combinable with most general market promotions when available. General market promotions that include a complimentary add-on, including, but not limited to, an Onboard Credit Promotion, or the Early Booking Bonus, will combine with the cruise portion of the Cruisetour. General market promotions that reflect an 'up to' percent discount will combine with the underlying cruise fare and show as a discount on the guest confirmation.

## **ALASKA CRUISE TOUR AVAILABILITY**

Due to Land Tours having limited availability, Alaska Cruisetours are sold on a first-come first-served basis.

**MINIMUM PARTICIPATION REQUIRED:** Land Tours are subject to a minimum number of guest bookings and may be canceled by Azamara at any time prior to the date of departure. In such cases, guest bookings will be converted to "cruise only." Azamara will contact the guest or their travel partner in the event of a cancellation.

**AGE REQUIREMENTS:** Land Tours are planned with adult activity in mind. They are recommended to guests 18 years of age and older. The legal drinking age specific to each destination is enforced.

**RIGHT TO MAKE CHANGES:** These Land Tours have been developed in association with various international hotels. Situations may arise, voluntarily or involuntarily, that necessitate changes. Azamara reserves the right to substitute hotels as deemed necessary and to provide comparable alternatives. Azamara may, for any reason, and without prior notice, cancel the Land Tour(s), deviate from the scheduled itinerary, route and timetable, omit to visit any city or place, or cancel or modify any activity, change the date or time of sailing or arrival, change the port of embarkation or disembarkation, and shorten the Land Tour-or substitute transportation or lodging. Azamara will comply with all governmental laws and orders given by governmental authorities, render assistance to preserve life and property.

Accordingly, guests should not make any important arrangements or meetings based on the scheduled Land Tour(s) which may change without liability to Azamara. Furthermore, the independent local tour operator of any other means of transportation may, in his/her sole discretion, take any action deemed necessary for the safety, security, comfort, or well-being of any person or to prevent damage to or loss of the vehicle.

**PROMOTIONS**

The Offer may be combinable, at Azamara’s discretion, with select Travel Partner promotions, Back-to-Back Benefits, onboard booking savings, Last Minute Voyages, Interline Rates, Travel Agent Rates, closed user rates, Azamara Circle Quarterly Savings, National Account Hosted Programs and Amenities, and other onboard credit offers. Combinability is subject to system availability and may vary by sailing.

**REFUNDS, UNUSED SERVICES, AND CANCELLATIONS**

Refunds will not be given for unused or partially used services. No refund will be made for missed hotel nights or other program features due to airline delays or other factors beyond the control of Azamara or the independent local tour operator. Hotel cancellation penalties may vary.

**CANCELLATIONS OF LAND TOURS**

Cancellation fees will be assessed according to Azamara’s Ticket Contract cancellation policy.

The amount of the cancellation charge shall be determined as shown in the table below and shall vary depending on how far in advance of the Alaska Cruisetour, Azamara receives notice of cancellation.

**ALASKA CRUISETOUR CANCELLATION TERMS**

Cancellation fees vary by country and currency. Below example is the US cancellation schedule, all other cancellation schedules will follow in accordance with the cruise policy in the applicable country

IF AZAMARA RECEIVES NOTICE OF CANCELLATION	THE CANCELLATION CHARGE (PER PERSON) SHALL BE
<b>151 days or more (prior to the start of the cruise)</b>	<b>\$150.00 per person</b>
<b>121 to 150 days</b>	<b>25% of total price</b>
<b>91 to 120 days</b>	<b>50% of total price</b>

<b>61 to 90 days</b>	<b>75% of total price</b>
<b>60 days or less</b>	<b>100% of total price</b>

### **MEDICAL AND ACCESSIBILITY REQUIREMENTS**

Not all Land Tours offer accommodations for specific medical and accessibility requirements. Guests acknowledge and understand that certain international, foreign or local safety requirements, local standards, and/or applicable regulations involving the operation of the Land Tour by the independent, local tour operator may restrict access to facilities or activities for persons with mobility, communication or other impairments or special needs. In limited situations where the guest would be unable to satisfy certain specified safety and other criteria (even when provided with appropriate auxiliary aids and services), Azamara reserves the right to refuse a guest permission to participate in all or part of the Land Tour.

If a guest has any special medical, physical, or other requirements, the guest, their travel advisor, or any person booking on the guest's behalf is required to inform Azamara in writing at the time of booking. Further, Azamara must be notified of any special need or other condition for which the guest may require medical attention or accommodation during the Land Tour or for which the use of a wheelchair or scooter or service animal is contemplated or necessary. If any such special need or condition arises after the guest has booked an Alaska Cruisetour, the guest is required to report it in writing to Azamara as soon as the guest becomes aware of it.

### **LIMITATIONS OF LIABILITY**

All travel facilities, tours, activities, products, or services provided in connection with, before, after, or during a Land Tour, including but not limited to pre and post cruise activities, shore excursions, hotel accommodations, meals, or transportation of any kind by any vessel, aircraft, or other conveyance, including, but not limited to, air travel to and from the Land Tour, are provided, owned and/or operated by independent contractors whose employees, facilities, conveyances, products and services are not subject to Azamara's supervision or control. In providing or selling reservations or tickets in connection with any such activities, services, or transportation or by accompanying the guest during such activities, Azamara does so as a convenience to guests. Azamara shall be entitled to impose a charge and earn a profit from the sale of such Land Tours, services or transportation, but does not undertake to supervise or control such independent contractors or their employees, conveyances or facilities.

Azamara accepts no liability for any loss, delay, damage, injury, death, or misrepresentation arising from any Land Tour, service or transportation or any loss, delay or disappointment for any cancellations of any Land Tour service or transportation. Azamara makes no warranty, either express or implied, regarding the suitability, safety, insurance, or other aspects of any such contractors, transportation, tours, services, products, or facilities. Any liability for such services will be governed by the Ticket Contract and the contracts and/or tariffs between the guest and such service companies.

You agree that Azamara's liability (if any) for non-performance of any independent contractor providing such facilities or services shall not exceed the amounts received for such facility or services by Azamara on the guest's behalf. Any company or person providing services or facilities of any kind in connection with a Land Tour or other activity offered for purchase by Azamara shall have the benefit of every defense to which Azamara is entitled under the Ticket Contract.

### **CHANGES**

Any and all information contained herein is in effect at this time and is subject to change at any time without notice. The information contained herein does not form part of any offer or contract.

### **HOTEL NOTES**

Standard hotel check-in times apply to all Land Tours. Rooms will normally be ready by 3:00 pm. Standard checkout times vary between 11:00 am and 12:00 noon. It is recommended that guests with early morning flight arrivals and late-night departures reserve an early check-in or late check-out (both are subject to additional charges).

Although only the finest hotels available have been selected for the Alaska Cruisetours, guests should be aware that it is not always possible for these properties to provide the high standards of personalized service our guests enjoy aboard Azamara vessels. Since Alaska is a remote location, some hotels may not have the same amenities and services you may normally expect in the lower 48 states, however, all hotels used are clean and comfortable.

**Please note:** views and room locations cannot be guaranteed.

### **ADDITIONAL NOTES ON INCLUSIONS, GRATUITIES, LUGGAGE RESTRICTIONS, AND TRANSFERS**

Meals are not included in the tours unless specifically identified in the itinerary.

Air travel, travel insurance and health insurance are not included in the Land Tour.

Tips to Tour Directors and Drivers are not included. Tipping standards are \$11 per person, per day for the tour director and \$10 per person, per day for the driver. Please include first and last day of tour. Also, note that some included attractions have staff that expect a gratuity based on service provided.

Itineraries and hotels advertised for Land Tours may change, however, alternative properties will be of an equal or better standard. The order of sightseeing events may vary.

A transfer between airport and hotel is included if your flight information is provided to Azamara at least 30 days prior to your Land Tour start date. This transfer is offered only on the starting date of the tour (pre) or last date (post). Guests who do not provide flight information within these

guidelines forfeit this service. To secure your airport to hotel (pre) or hotel to airport (post) transfer, please ensure that you or your travel agent contacts our reservations department at 1-855- AZAMARA (1-855-292-6272). Unused transfers are non-refundable.

It is the responsibility of the guest(s) to acquire the appropriate travel documents and visa (s) where applicable for the cruise to include any extended Pre or Post Land Tour where it may apply.

Azamara reserves the right to operate any Land Tour without an accompanying tour escort with or without notice.

Luggage: Guests travelling aboard Rocky Mountaineer are limited to two checked pieces of luggage per person. Total checked luggage weight per person is not to exceed 30kg (66lb) combined.

If you are traveling with family and friends in more than one stateroom, please advise your booking agent to link your reservations to ensure your entire party will be accommodated at the same hotels throughout the Land Tour.

All Land Tours are only available in combination with an Azamara Alaska voyage (Alaska Cruisetour = cruise + land). All prices are subject to change.

Refer to [Azamara.com/terms](https://www.azamara.com/terms) and the Cruise Ticket Contract for additional terms and conditions.  
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