PRE-POST LAND & HOTEL TERMS & CONDITIONS

These Pre-Post Land & Hotel Terms and Conditions ("Terms and Conditions") apply to all Land Programs & Hotels offered for purchase by Azamara Cruises.

Definitions:

Land Program/Land Add-on – A pre or post-cruise land program that is added to a cruise booking separately, not bundled together as a single package. It's an optional extension arranged alongside the cruise.

Hotel/Hotel Add-on – A hotel package that is added to a cruise booking separately, not bundled together as a single package. It's an optional extension arranged alongside the cruise.

AZAMARA CRUISE TICKET CONTRACT

The transportation of guests and baggage on Azamara vessels and to and from Land Programs and Hotels is provided by a Azamara through our third-party tour operator and is governed by the terms and conditions in Azamara's Cruise Ticket Contract ("Ticket Contract") which are hereby incorporated for reference.

These Land Terms and Conditions are not intended to replace the Ticket Contract but to supplement it. The Ticket Contract will be included with your travel documents, is available upon request, or can be accessed through our website at Azamara.com. The Ticket Contract contains important information regarding cancellations, itineraries, Azamara's liability, health and immigration requirements, and other relevant terms and conditions. The terms and conditions of the Ticket Contract will apply to persons who have booked a cruise, Land Program or Hotel regardless of whether they have embarked the vessel. Please read your Ticket Contract carefully. To the extent that any of the information in these Terms and Conditions conflicts with the terms of the Ticket Contract, except for the Cancellation policy (see below), the terms and conditions contained in the Ticket Contract shall control.

RATES

Prices shown on Azamara.com are subject to change without notice. Adjustments for currency and/or fuel fluctuations may apply. Airfare pricing is subject to change if bookings are not paid in full. Further, optional tours/activities, excess baggage charges, drinks, beverages, and meals not included in the packages are chargeable as additional costs to the guest. Triple occupancy rates are available upon request and subject to availability. If a triple occupancy room is unavailable, guests will need to book one double occupancy room and one single occupancy room instead.

AVAILABILITY

Land Programs and Hotels have limited availability and are sold on a first-come first-served basis. If you wish to purchase one that is fully sold, Azamara will put you on a waitlist and use reasonable efforts to accommodate your request. Please note, due to limited availability, requests for extended, customized, or personalized pre- or post- cruise Land Programs may not be fulfilled.

MINIMUM PARTICIPATION REQUIRED:

Land Programs are subject to a minimum number of participating guests and may be cancelled by Azamara at any time prior to the date of departure. Should the minimum not be met, the program will be re-priced and guests will have the option to cancel or repurchase at the new selling price.

AGE REQUIREMENTS:

Land Programs are planned with adult activity in mind. They are recommended to guests 18 years of age and older, but in some cases the minimum age may be 21 depending on where the sailing is departing from. The legal drinking age specific to each destination is enforced.

RIGHT TO MAKE CHANGES:

Land Programs have been developed in association with various international hotels and third-party providers. Situations may arise that necessitate changes. Azamara reserves the right to substitute hotels as deemed necessary and to provide comparable alternatives. Azamara may, for any reason, and without prior notice, cancel a Land Program(s), deviate from the scheduled itinerary, route and timetable, omit to visit any city or place, or cancel or modify any activity, change the date or time of sailing or arrival, change the port of embarkation or disembarkation, and shorten the Land Program or substitute transportation or lodging. Azamara will comply with all governmental laws and orders given by governmental authorities and render assistance to preserve life and property. Accordingly, guests should not make any important arrangements or meetings based on the scheduled Land Program(s) which may change without liability to Azamara. Furthermore, the independent local Tour Operator of any other means of transportation may, in his/her sole discretion, take any action deemed necessary for the safety, security, comfort, or well-being of any person, or to prevent damage to or loss of the vehicle.

BOOKING DEADLINE

Pre- and post-cruise Land Programs and Hotel requests should be made as soon as possible after booking and may not be accepted after cruise tickets and final documentation have been issued.

REFUNDS, UNUSED SERVICES, AND CANCELLATIONS

Refunds will not be given for unused or partially used services or other activities scheduled during Land Programs or Hotel stays. No refund will be made for missed hotel nights, or other program features due to airline delays or other factors beyond the control of Azamara or the independent local Tour Operator. Hotel cancellation penalties may vary.

LAND PROGRAMS AND HOTEL CANCELLATION POLICY

Cancellation charges for Land Add-ons and Hotel Add-ons will be assessed according to the policy set out in the table below.

The amount of the cancellation charge shall be calculated by reference to the full booking price of your Land Program or Hotel and shall vary depending on how far in advance Azamara receives notice of cancellation.

Please note: If your country is not listed in the table below, please contact your local office or travel partner for applicable policies.

Days to Departure	US, CANADA, LACAR, CARIBBEAN, EMEA, NORDICS, AUS/NZ, APAC & UK&I*	DACH*
121 - 150	25%	25%
91 - 120	50%	50%
61 - 90	75%	75%
0 - 60	100%	90%

*Plus any domestic airline ticket charges, if applicable, for tickets purchased in the guest's name by the local Tour Operator as part of the Land Program package, which may be up to 100% penalty.

FINAL PAYMENT

Final payment for Land Programs and Hotels is due 150 days prior to the sailing date. For the UK & Ireland market, final payment is due 120 days prior to the sailing date.

MEDICAL AND ACCESSIBILITY REQUIREMENTS:

Not all Land Programs and Hotels offer accommodations for specific medical and accessibility requirements. Guests acknowledge and understand that certain international, foreign or local safety requirements, local standards, and/or applicable regulations involving the operation of the Land Program by the independent local Tour Operator may restrict access to facilities or activities for persons with mobility, communication or other impairments or special needs. In limited situations where the guest would be unable to satisfy certain specified safety and other criteria (even when provided with appropriate auxiliary aids and services), Azamara reserves the right to refuse a guest permission to participate in all or part of the Land Program.

If a guest has any special medical, physical, or other requirements, the guest, their travel advisor, or any person booking on the guest's behalf is required to inform Azamara in writing at the time of booking. Further, Azamara must be notified of any special need or other condition for which the guest or any other person in the guest's care may require medical attention or accommodation during the Land Program or for which the use of a wheelchair or scooter or service animal is contemplated or necessary. If any such special need or condition arises after the guest has booked a Land Program, the guest is required to report it in writing to Azamara as soon as the guest becomes aware of it.

LIMITATIONS OF LIABILITY:

All travel facilities, tours, activities, products, or services provided in connection with, before, after, or during a Land Program, including but not limited to pre and post cruise activities, shore excursions, hotel accommodations, meals, or transportation of any kind by any vessel, aircraft, or other conveyance, including, but not limited to, air travel to and from the Land Program (including travel on the airline(s) used in the Land Program), are provided, owned and/or operated by independent contractors whose

employees, facilities, conveyances, products and services are not subject to Azamara's supervision or control. In providing or selling reservations or tickets in connection with any such activities, services, or transportation or by accompanying the guest during such activities, Azamara does so as a convenience to guests. Azamara shall be entitled to impose a charge and earn a profit from the sale of such Land Programs, services or transportation, but does not undertake to supervise or control such independent contractors or their employees, conveyances or facilities.

Azamara accepts no liability for any loss, delay, damage, injury, death, or misrepresentation arising from any Land Program, service or transportation or any loss, delay or disappointment for any cancellations of any Land Program, service or transportation including but not limited to: air flight cancellation(s), errors in seat reservation, upgrade, overbooking, or ticketing. Azamara makes no warranty, either express or implied, regarding the suitability, safety, insurance, or other aspects of any such contractors, transportation, tours, services, products, or facilities. Any liability for such services will be governed by the Ticket Contract and the contracts and/or tariffs between the guest and such service companies. You agree that Azamara's liability (if any) for non-performance of any independent contractor providing such facilities or services shall not exceed the amounts received for such facility or services by Azamara on the guests' behalf. Any company or person providing services or facilities of any kind in connection with a Land Program, or other activity offered for purchase by Azamara shall have the benefit of every defense to which Azamara is entitled under the Ticket Contract.

IMPORTANT NOTES

- Standard hotel check-in and check-out times apply to all Land Programs and Hotel stays. Rooms will normally be ready by 3 pm. Guests wishing to check in before 3 pm are advised to request an early check-in, which may be subject to additional night's charge. Check- out times vary between 11 am and 12 noon. We recommend that guests with early morning flight arrivals and late-night departures reserve an early check-in or late check-out (both may be subject to an additional night's charge).
- Although only the finest hotels have been selected, guests should be aware that it is not always possible for these properties to provide the high standards of personalized service our guests enjoy aboard Azamara vessels.
- Views and room locations cannot be guaranteed.
- Itineraries and hotels advertised for Land Programs may change, however, alternative properties will be of an equal or better standard. The order of sightseeing events may vary.
- For Hotels, transfers to/from the airport and pier can be purchased separately with Azamara.
- For Pre-Cruise Land Programs, a transfer between airport and hotel is included if your flight information is provided to Azamara at least 60 days prior to your Land Program start date or transfers are voided and non-refundable. This transfer is offered only on the starting date of the Land Program.

  For Post-Cruise Land Programs, a transfer between hotel and airport is included if your flight information is provided to Azamara at least 60 days prior to your Land Program start date or transfers are voided and non-refundable. This transfer is offered only on the last date of the Land Program.

Guests who do not provide flight information within this timeframe forfeit this service. To secure your airport transfer, please ensure that you or your travel agent contacts our reservations department by telephone or via the Contact Us form on our website: https://www.azamara.com/about-azamara/contact-us. Unused transfers are non-refundable.

- It is the responsibility of the guest(s) to acquire appropriate travel documents and visa(s), where applicable, for their cruise and Land Program. Please contact the Embassy (Consular Services) of each country or the visa service of your choice for specific visa requirements, information, forms and fees based on your nationality.
- Azamara reserves the right to operate any Land Program without an accompanying tour escort with or without notice.
- All Land Programs and Hotels are available in conjunction with an Azamara cruise. All prices shown are for Land Programs and Hotels only and are subject to change.

Refer to Azamara.com/terms and the relevant Cruise Ticket Contract for additional terms and conditions.
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